

IRS Hotlines and Other Toll-Free Numbers

Service	Telephone number	Hours of operation
ACS (collection) self-employed	800.829.3903	M-F, 8:00 a.m.–8:00 p.m, local time
ACS (collection) wage earners	800.829.7650	M-F, 8:00 a.m.–8:00 p.m, local time
Business and Specialty Tax Line	800.829.4933	M–F, 7:00 a.m.–7:00 p.m, local time
Criminal investigation/fraud	800.829.0433	M-F, 7:00 a.m.–7:00 p.m, local time
Disaster or Combat Zone Special Hotline	866.562.5227	M–F, 7:00 a.m.–7:00 p.m, local time
e-help (Practitioners Only)	866.255.0654	M–F, 6:30 a.m.–6:00 p.m, Central time
EFTPS payment by phone	800.555.3453	24/7
Electronic Federal Tax Payment System (EFTPS) Information	800.555.4477	24/7
Electronic Filing Help PIN	866.704.7488	M-F, 7:00 a.m.–7:00 p.m, local time
Employer Identification Number (EIN)	800.829.4933	M–F, 7:00 a.m.–7:00 p.m, local time
Excise Tax and Form 2290 Help Line	866.699.4096	M–F, 8:00 a.m.–6:00 p.m, Eastern time
FBAR and Title 31 Help Line	866.270.0733 313.234.6146 (not toll free)	M–F, 7:00 a.m.–3:00 p.m, Central time
First Time Home Buyers Credit	800.919.0352	M-F, 7:00 a.m.–7:00 p.m, local time
Forms 706 and 709 Help Line	866.699.4083	M–F, 7:00 a.m.–3:30 p.m, Central time
Forms and Publications	800.829.3676	M–F, 7:00 a.m.–7:00 p.m, local time
Health Coverage Tax Credit (HCTC)	866.628.4282	M-F, 8:00 a.m.–5:00 p.m, Central time
Individual Taxpayer Identification Number (ITIN)	800.908.9982	M-F, 7:00 a.m.–7:00 p.m, local time
Information Return Reporting	866.455.7438	M–F, 7:30 a.m.–4:30 p.m, Central time
Innocent Spouse	855.851.2009	M-F, 7:00 a.m.–4:00 p.m, Eastern time
IRS Tax Help Line for Individuals	800.829.1040	M–F, 7:00 a.m.–7:00 p.m, local time
Practitioner Priority Service	866.860.4259	M–F, 7:00 a.m.–7:00 p.m, local time
Refund Hotline	800.829.1954	Automated service is available 24/7
Social Security (employers)	800.772.6270	24/7
SSA benefits questions (general)	800.772.1213	M-F, 7:00 a.m.–midnight, local time
Tax Exempt and Government Entities (TEGE) Help Line	877.829.5500	M–F, 8:00 a.m.–5:00 p.m, local time
Taxpayer Advocacy Panel	888.912.1227	hours not reported
Taxpayer Service Advocate (TAS) Help Line	877.777.4778	M–F, 7:00 a.m.–7:00 p.m, local time
Tax shelter hotline (abusive schemes)	866.775.7474	24/7
Telephone Device for the Deaf (TDD): Forms, Tax Help, TAS	800.829.4059	M–F, 7:00 a.m.–7:00 p.m, local time
TeleTax Topics and Refund Status	800.829.4477	24/7